



Where journeys begin.

NEWS RELEASE

April 3, 2014

Volunteers help create a memorable travel experience for YQQ passengers

Volunteers play an essential role in shaping the passenger experience at the Comox Valley Airport from the first moment a person sets foot in the terminal building. Whether offering a friendly smile, providing assistance with check-in, or doling out advice on local hotels and restaurants, YQQ's volunteers are an important part of airport operations.

"Whether you are arriving or departing from our airport, a friendly volunteer is the first person a passenger is likely to encounter when they enter our building," said Comox Valley Airport CEO, Fred Bigelow "We have 54 dedicated volunteers at the airport who are committed to making the journeys of YQQ passengers extra special."

The YQQ Volunteer Host Program is modeled after other successful airports across the country. Each volunteer is scheduled for an average of one shift per week, coinciding with peak traffic volumes in the terminal building. Volunteers are stationed in the arrivals area, ready and willing to assist passengers with questions about boarding, checking luggage and parking. When planes land at YQQ, volunteers are also waiting to greet arriving passengers and answer questions about hotels and activities within the Comox Valley and surrounding area.

"These individuals are committed to their communities, with many volunteering for numerous service organizations," explained Comox Valley Airport Volunteer Coordinator, Marilyn Jorgensen. "National Volunteer Week is an excellent time to recognize the importance of volunteerism here at the airport and in organizations across the country."

A celebration in honour of YQQ's volunteers and National Volunteer Week is planned for Wednesday, April 9 at YQQ. From noon until 2pm, On the Fly Café will be hosting a barbeque with entertainment donated by Rob Petrie. Members of the public are invited to join Comox Valley Airport staff and volunteers for a burger, pop and chips for \$5.00.

Date: Wednesday, April 9, 2014
Time: 12:00 p.m. - 2:00 p.m.
Where: Outside the Comox Valley Airport terminal building
What: A public barbeque with entertainment by Rob Petrie

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About National Volunteer Week

April 6 to 12, 2014 is National Volunteer Week. Now in its 72nd year, National Volunteer Week pays tribute to the millions of Canadian volunteers who graciously donate their time and talents to our communities.

For more information visit: www.volunteer.ca

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