



Where journeys begin.

NEWS RELEASE

June 3, 2013

YQQ responds to passenger requests for more food and beverage services in boarding lounge

The Comox Valley Airport is pleased to announce the opening of *Ground Control Café*, a new summer kiosk service by *On the Fly Café* at YQQ. The kiosk will offer fresh brewed coffee, tea, juice, fresh fruit, sandwiches and baked goods for departing passengers in the YQQ hold room daily from 1:30 p.m. to 3 p.m. throughout the summer months.

"Recent customer surveys told us that passengers were seeking additional food and beverage services in the boarding lounge at YQQ," said airport CEO Fred Bigelow. "We worked cooperatively with On the Fly Café to answer that request and we're hopeful this will add to the overall positive experience that 94 per cent of passengers reported having at our airport".

The new *Ground Control Café* will allow those passengers booked on WestJet flight 304 to Edmonton, Pacific Coastal flight 709 to Vancouver and Central Mountain Air flight 599 to Vancouver, to purchase food and beverages for consumption at the airport or on board the aircraft once they have cleared security.

Beginning on June 29, the service will also be provided to passengers travelling onboard WestJet's early morning flight to Calgary, which departs daily at 6 a.m. throughout the summer.

"We've previously had great success with offering early morning coffee services to passengers in the boarding lounge and it made sense to look at expanding that service for those passengers travelling closer to the lunch hour," explained Jackie Blocka, co-owner of On the Fly Café. "We're hopeful that our new kiosk service aptly named 'Ground Control' will perform well and allow us to explore offering additional services in the boarding lounge outside of the summer months."

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“This is a fantastic example of a tenant at the airport working actively with us to improve the passenger experience,” concluded Bigelow. “We are so pleased to support this new service as part of our ongoing quest to make YQQ the first choice for passengers looking to enter or exit northern Vancouver Island”.

New Café Summer Hours at YQQ:

On the Fly Café (main terminal area):	Daily from 7 a.m. to 7 p.m.
Ground Control Café (boarding lounge):	Daily from 1:30 p.m. to 3 p.m.

Beginning on June 29:

On the Fly Café (main terminal area):	Daily from 7 a.m. to 7 p.m.
Ground Control Café (boarding lounge):	Daily from 5 a.m. to 6:30 a.m.
Ground Control Café (boarding lounge):	Daily from 1:30 p.m. to 3 p.m.

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